



## Highlights

- ◆ IBM GOLD PARTNER
- ◆ Delivering Exceptional Service since 1986
- ◆ Knowledge stretching from MAXIMO Release 3.0 to the latest 7.6
- ◆ Multi Lingual pan European practice
- ◆ Proven track record of Multi-Country Maximo Implementations
- ◆ Expertise in multiple sectors across many disciplines
- ◆ Total coverage of service offerings for IBM MAXIMO and supporting products

## Welcome to MACS

Since the inception of our parent company in 1998, MACS group have been a leading European Maximo practice focused on solution design, development and implementation services to the EAM market. Through our partnership with IBM, MACS offer the Gartner leading products Maximo for CAFM, CMMS, and EAM requirements and TRIRIGA for clients IWMS, Lease accounting and space management requirements.

MACS EU has a proven track record in delivering solutions to the Maximo marketplace dating back, even further, to 1986. During this time MACS have developed and delivered software, services, support and licenses from the IBM Maximo, IBM TRIRIGA and IBM Control Desk solutions.

The MACS team of IBM certified and dedicated consultants have many years of experience exceeding our clients expectations. IBM has valued this by awarding MACS with Premier Business Partner & Gold Partner status.

## Solutions

MACS provides solutions that deliver business process standards and enhance work processes to drive the efficiency of your business operations.

### Enterprise Asset Management (EAM)

IBM® MAXIMO - The world's leading enterprise asset management solution keeps your most critical assets and resources operating at maximum efficiency

### Integrated Workspace Management Solution (IWMS)

IBM® TRIRIGA— Provides a single system to manage the lifecycle of facilities. Its integrated workplace management system increases the operational, financial and environmental performance of facilities.

### Support and Helpdesk Solution

IBM® Control Desk— A unified IT asset and service management software, that provides a common control centre for managing business processes for both digital and physical assets. It enables control, governance and compliance to applications, endpoints and assets to protect critical data and prevent outages.

### IBM® Maximo Anywhere

IBM® Maximo® Anywhere gives you remote access from most mobile devices to Maximo Asset Management processes – work and asset management.

### Interloc® Mobile Informer

Mobile Informer is next gen mobility for IBM Maximo, providing access to any information in Maximo, in any chosen configuration -- both online or offline -- on today's mobile devices

### Asset Management Planning (AMP)

If your business are looking at Whole Life Costing and Asset Investment Planning and decision making support then our ability to integrate the AMP solution to Maximo offers a complete Asset Management solution portfolio for your business.

“MACS are a leading European consultancy practice partnered with IBM to provide professional services to the following IBM product ranges; IBM Maximo Asset Management, IBM Control Desk and IBM TRIRIGA.”

“MACS have long track record in delivering to rail clients across Europe, bringing with them decades of implementation experience spanning multiple versions of Maximo”

## Services

MACS provides a comprehensive range of professional service offerings to support the seamless implementation, adoption and use of IBM's software solutions.

These services include;

- ✦ Business process design and remodelling, Strategic Solution Consultancy services
- ✦ Mobile software selection, business process adaptation and implementation services
- ✦ Project management, Design, Installation and Configuration services
- ✦ Business Intelligence, Internet of Things, Watson IoT, Data Analytics, Asset Health Insights
- ✦ Health checks, Upgrade, Data cleansing & migration, Training and Patching and Regression testing post go-live support
- ✦ Hosting, SaaS, Managed Platform and 24/7 Multi-lingual support desk

MACS experienced team of consultants can provide you with the expertise at any stage of your investment and ongoing support cycles. MACS consultancy will always ensure that the business solution you select is fit for purpose, will drive business benefit and ensure return on investment.

## Industry experience

MACS experience spans – Life Science/Pharma, Facilities Management, Utilities, Transportation, Aviation, Transmission and Distribution, Manufacturing, Local Government and Healthcare as experienced by our wide European clientele.

## People

MACS bring the industry's leading IBM Maximo experts that offer unmatched business, technical, management and collaboration skills to each client we serve. All consultants are accredited on either IBM Maximo or IBM TRIRIGA.

## Partner Network

In addition to this our global partner network with partners such as;



## Further Information

Contact us if you like to have further information:

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